

## Industry Capability Network NT

### Supplier Experience Survey 2026

#### Survey Prize Terms and Conditions

#### 1. Promoter

1. The promoter is **BUSINESS PROMOTIONS (N.T.) PTY. LIMITED.** trading as **Industry Capability Network Northern Territory (ICN NT)**, ABN 23 009 634 888 of 101/12 Salonika Street, Parap NT 0820 (Promoter).
2. Questions about the promotion may be directed to the Promoter at [info@icnnt.org.au](mailto:info@icnnt.org.au) or (08) 8922 9422.

#### 2. Acceptance of these Terms

3. Information about how to enter and the prizes forms part of these Terms and Conditions.
4. By entering the promotion, an entrant confirms that they have read, understood and agreed to these Terms and Conditions.
5. Entry is free. No purchase or payment is required.

#### 3. Promotion period

6. The promotion opens at **10:00am ACST on 14 October 2026** and closes at **11:59pm ACST on 4 November 2026**, being a period of three weeks (Promotion Period).
7. Entries received outside the Promotion Period will not be accepted.
8. The first prize draw entry period closes at **11.59pm ACST on 21 October 2026**. Entries received after that time remain eligible for the second prize draw only.

#### 4. Eligibility

9. Entry is open only to individuals who:
  - a. ordinarily reside in the Northern Territory;
  - b. complete and submit the eligible ICN NT survey during the Promotion Period;
  - c. provide the contact information required to administer the prize draw; and
  - d. otherwise comply with these Terms and Conditions.
10. Employees of the Promoter, and members of their immediate families, are not eligible to enter. "Immediate family" includes a spouse, de facto partner, parent, child, sibling, grandparent or grandchild, whether or not they live in the same household.
11. Only one entry per person is permitted. Multiple, duplicate, automated, incomplete, fraudulent or otherwise invalid entries may be disqualified.
12. The Promoter may request reasonable evidence of an entrant's age, identity, NT residency or eligibility. A person who does not provide satisfactory evidence within the time reasonably specified by the Promoter may be disqualified.

## 5. How to enter

13. To enter, an eligible person must:
  - a) complete the survey available at [here](#); and
  - b) submit their completed survey and required contact details before the applicable closing time.
14. Each valid entry has an equal chance of being selected. Survey answers, opinions or feedback will not affect an entrant's chance of winning.
15. The Promoter is not responsible for an entry that is late, lost, misdirected, incomplete or not received because of technical or communications problems outside the Promoter's reasonable control.

## 6. Prizes

16. There are two prizes. Each prize is a voucher, or equivalent direct-payment arrangement, valued at **AUD \$250 including GST**, for an eligible Northern Territory-owned business selected by the relevant winner for goods or services claimed by the prize winner.
17. The total prize pool is **AUD \$500 including GST**.
18. To be eligible as the winner's selected business, the business must:
  - a) be genuinely owned and operated in the Northern Territory;
  - b) have its principal place of business and day-to-day operations in the Northern Territory;
  - c) hold any registrations, licences or approvals required to provide the relevant goods or services;
  - d) not be owned by the prize winner; and
  - e) not principally supply prohibited or unlawful goods or services.
19. The Promoter may require information or evidence reasonably necessary to verify that a selected business meets these requirements. The Promoter's reasonable determination of business eligibility is final, subject to applicable law.
20. If the winner's first selected business is ineligible, unwilling or unable to participate, the winner must select another eligible NT business within the timeframe specified by the Promoter.
21. If the selected business offers gift vouchers, the prize will ordinarily be supplied to the prize winner as a \$250 voucher issued by or for that business and will be subject to the business's lawful voucher terms.
22. If the selected business does not offer gift vouchers, the Promoter will arrange an alternative payment method directly with the business so the prize winner can receive up to \$250 of eligible goods or services. This may include direct payment against an invoice or another arrangement agreed between the Promoter and the business.
23. No part of a prize will be paid in cash to a winner. Any unused balance will not be paid to the winner as cash.

24. Prizes are not transferable, exchangeable or redeemable for cash. A winner cannot sell, assign or give their prize to another person without the Promoter's prior written approval.
25. A prize must not be used to purchase:
  - a) firearms, weapons, ammunition or explosives;
  - b) illicit, unlawful or prohibited goods or services; or
  - c) any other item that cannot lawfully be offered as a trade-lottery prize.
26. Any spending above the \$250 prize value is the winner's responsibility. The prize is also subject to the selected business's availability, trading hours and lawful terms and conditions.
27. If a prize or part of a prize becomes unavailable for reasons outside the Promoter's reasonable control, the Promoter may provide a substitute of equal or greater value, subject to any approval required by law.

## **7. Prize draws**

29. The first prize draw will take place at **10.00am ACST on 22 October 2026 at 101/12 Salonika Street, Parap NT 0820.**
30. The first draw will include all valid entries received between the opening of the Promotion Period and the first prize draw entry closing time stated in clause 8.
31. The second prize draw will take place at **10.00am ACST on 5 November 2026 at 101/12 Salonika Street, Parap NT 0820.**
32. The second draw will include all valid entries received during the Promotion Period, except the entry of the first prize winner. A person may win no more than one prize.
33. Before each draw, the Promoter will review the entries received during the applicable entry period, remove any duplicate, incomplete or otherwise invalid entries, and assign one sequential draw number to each remaining valid entry. Each valid entry will receive one draw number.
34. The Promoter will maintain a secure internal record linking each draw number to the relevant entrant. This record will not be provided to the external random-number generator.
35. The winner will be selected using <https://www.calculator.net/random-number-generator.html>, which will be instructed to randomly select a number from the applicable range of valid draw numbers. The external service will receive only the numerical range and will not receive entrants' names, contact details, survey responses or other personal information.
36. The Promoter will retain a record of the draw process, including the number of valid entries, the numerical range used, the date and time of the draw, the selected number, the random-number generator used and the staff member or witness overseeing the draw.

## 8. Winner notification and publication

37. Each provisional winner will be contacted using the email address and/or telephone number supplied with their entry within two business days after the applicable draw.
38. A provisional winner must respond and provide any requested eligibility information within 7 days after notification.
39. A prize will not be awarded until the Promoter has verified the winner's eligibility and the eligibility of the winner's selected NT business.
40. Each confirmed winner's **full name, business and suburb or locality** will be published on the ICN NT LinkedIn account at <https://www.linkedin.com/company/icnnt> within 7 days after the winner is confirmed.
41. By entering, entrants acknowledge that publication of winner information is required for the administration and transparency of the promotion and may also be required under applicable NT trade-lottery rules.
42. The Promoter will not publish a winner's street address, telephone number or email address.

## 9. Claiming and awarding prizes

43. The Promoter will use reasonable efforts to arrange and award the prize promptly after the winner and selected business have been verified.
44. If the prize winner has not responded to claim the prize within 7 days of notification, the Promoter may draw a new prize winner via the process outlined in section 33.
45. Is it the responsibility of the prize winner to utilise the prize provided, in accordance with any conditions provided by the NT Business chosen.

## 10. Privacy and personal information

46. The Promoter collects entrants' personal information to:
  - a. receive and validate entries;
  - b. administer the survey and prize draws;
  - c. contact and verify provisional winners;
  - d. arrange and award prizes;
  - e. publish winner information as described in these Terms and Conditions; and
  - f. comply with legal, regulatory, auditing and recordkeeping obligations.
47. The personal information collected may include an entrant's name, suburb or locality, email address, telephone number, survey responses and information required to verify eligibility.
48. If an entrant does not provide the required information, the Promoter may be unable to accept the entry, contact the entrant or award a prize.

49. The external random-number generator used to conduct the draw will not receive entrants' names, contact details, survey responses or other personal information. It will receive only the numerical range required to select a winning draw number.
50. Personal information will be handled in accordance with the Privacy Act 1988 (Cth), the Australian Privacy Principles where applicable, and the Promoter's privacy policy at <https://icn.org.au/our-privacy-policy>. The privacy policy explains how individuals may request access to or correction of their personal information and how to make a privacy complaint.
51. Unless an entrant gives separate consent, personal information collected for the promotion will not be used to send direct marketing communications unrelated to the survey or promotion.
52. Survey results may be analysed, reported or published in an aggregated or de-identified form that does not reasonably identify individual respondents.
53. Entrants may direct privacy questions to 08 8922 9422.

## **11. Verification, disqualification and fair conduct**

55. The Promoter may verify the validity of entries and disqualify an entrant who:
  - a. does not comply with these Terms and Conditions;
  - b. provides false, misleading or incomplete information;
  - c. tampers or attempts to interfere with the entry or draw process;
  - d. uses automated means to submit an entry; or
  - e. engages in conduct intended to obtain an unfair advantage.
56. The Promoter will exercise its powers under these Terms and Conditions reasonably and in good faith.

## **12. Changes, suspension or cancellation**

57. If an event beyond the Promoter's reasonable control prevents the promotion or a draw from proceeding as stated, the Promoter may suspend, modify or cancel the promotion only to the extent permitted by law.
58. Any approved change to the draw date, time, location or other material condition will be publicly communicated through the same channels used to promote the survey and, where required, notified to or approved by the Director of Gaming Control.
59. The Promoter will not reduce the number or value of the advertised prizes after the promotion begins, except where permitted by law.

## **13. Liability**

60. Nothing in these Terms and Conditions excludes, restricts or modifies any consumer guarantee, right or remedy that cannot lawfully be excluded, including under the Australian Consumer Law.

61. Subject to clause 60 and to the maximum extent permitted by law, the Promoter is not responsible for loss, damage or injury arising from:
- a. an entrant's participation in the promotion;
  - b. the acceptance or use of a prize;
  - c. goods or services supplied by the winner's selected business; or
  - d. events outside the Promoter's reasonable control.
62. The selected business is responsible for the quality, safety and supply of its goods or services and for complying with all applicable consumer guarantees.

#### **14. Records and disputes**

63. The Promoter will retain the records required by applicable NT trade-lottery laws, including records of entries, draws, winners, publication and prize delivery, for at least two years.
64. A complaint or dispute concerning the promotion should first be submitted in writing to [info@icnnt.org.au](mailto:info@icnnt.org.au). The Promoter will consider the matter fairly and respond within a reasonable time.
65. If required, the Promoter will provide relevant records to the Director of Gaming Control or another authorised regulator.

#### **15. Governing law**

66. These Terms and Conditions are governed by the laws of the Northern Territory of Australia. Entrants submit to the jurisdiction of the courts and tribunals of the Northern Territory.

#### **16. Promotional materials**

67. All entry forms and promotional materials for the promotion must clearly state or provide:
- a. the opening and closing dates and times;
  - b. eligibility and entry limits;
  - c. the number, nature and value of the prizes;
  - d. the draw dates and how winners will be selected and notified;
  - e. the words "**Conditions apply**";
  - f. these complete Terms and Conditions, or a clear and readily accessible link to them; and
68. Promotional materials must not be misleading or inconsistent with these Terms and Conditions.